



INTERNATIONAL
CENTRE FOR
COMPLEX
PROJECT
MANAGEMENT

IMPROVING

COMPLEX PROJECT DELIVERY

**CERTIFICATE IV IN RESPONDING TO
ORGANISATIONAL COMPLEXITY**

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RESPONDING TO ORGANISATIONAL COMPLEXITY

Developed and offered exclusively by ICCPM, the Certificate IV in Responding to Organisational Complexity is a highly interactive course exploring the impacts of our evolving and interconnected world and its effects on the management and leadership of projects and programmes. **This is not a course in project management methodology but rather a course in complexity, designed to make project managers think differently about project management in complex environments.** The course has been developed using the latest research in complexity and project management studies, with a strong focus on practitioner application of concepts learnt to real-world situations.

LEARNING OUTCOMES

- 1.** Work with managers and team members as appropriate to deal with situations where complexity is present across a range of organisational contexts;
- 2.** Provide guidance to managers and teams as to the tools, methods and approaches that may be used to deal with complex situations present in organisations;
- 3.** Take responsibility for your own role as appropriate in applying complexity theories, approaches and systems concepts to allocated tasks;
- 4.** Manage self and supervise others in the efficient use of complexity management techniques at an organisational or operational level;
- 5.** Facilitate effective problem-solving techniques for effective risk management and decision making in complex environments;
- 6.** Demonstrate effective leadership required in environments where complexity is present;
- 7.** Facilitate an environment orientated to high performance in the workplace.

CAREER AND PROFESSIONAL DEVELOPMENT OUTCOMES:

Use your up-skilling to open **transition opportunities** between roles and organisations.

Build your **professional status** with demonstrated ability to manage complex situations and facilitate conditions for high complex project delivery performance.

Become a truly effective leader – embark on a **leadership journey** to learn about yourself and others in your team.

Be the driver of success – Help reduce project costs and increase your organisations project success rates.

TRAINING CALENDAR

Our annual national training calendar is published on our [website](https://https://iccpm.com/content/2018-training-calendar) (https://https://iccpm.com/content/2018-training-calendar) or [contact](#) our the ICCPM training team to discuss your development needs.

DELIVERY

This course is delivered in 7 days of face-to-face training over a period of 3-6 months, with the flexibility to complete the course over 12 months. Students will have access to the guidance of their facilitators to complete self-paced study and assessments, as well as help to practically apply approaches taught to their organisational situations and workplace projects.

BE REWARDED!

A Nationally Recognised Qualification and an AIPM Endorsed Course

- **Accreditation** – Students who successfully complete the Certificate IV receive a Nationally recognised qualification for 10195NAT Certificate IV in Responding to Organisational Complexity to add to your resume.
- **Assurance of Industry best practice standards** – Our programme has been mapped against the Complex Project Manager Competency Standards, giving you the leading edge in your knowledge development.
- **AIPM Endorsement** – Extra peace of mind your qualification is valued by the profession. RegPM's with AIPM earn 40 CPD points on completion!



ICCPM is licensed as a Registered Training Organisation (RTO number 41394) under the Australian Skills Quality Authority (ASQA). This course is accredited by ASQA and is a Nationally Recognised Qualification in the Vocational Education and Training (VET) Sector. You may be able to receive support to undertake this training through the Centre for Defence Industry Capability, visit www.business.gov.au/cdic. ICCPM training qualifies for CPD points from [AIPM](#) and [Engineers Australia](#).

UNITS OF COMPETENCY AND INVESTMENT

UNIT	COST
Respond to Complexity in Project Environments (ROCCPE401) [3 days] Learn how to recognise when complexity is present in project environments and develop the skills to evaluate and implement alternative approaches and strategies for responding effectively.	\$2,500*pp
Manage Risk and Decision Making in Complex Environments (ROCDEC401/ROCRSK401) [2 days] Identify, assess and plan the treatment of various aspects of complexity when making decisions in organisational contexts characterised by uncertainty. Learn to apply principles, processes and strategies for making effective decisions and proposing solutions to problems that align to organisational strategy and goals. Identify, analyse and apply principles for risk management in complex environments to determine options for responding to identified risks that will maximise the likelihood of organisational success. It includes the ability to effectively engage with stakeholders to identify risks, understand interrelationships between identified risks and evaluate risk treatment options.	\$1,475*pp
Lead Through Organisational Complexity (ROCLEA401) [2 days] Identify and apply complexity leadership theory and techniques including how to adapt leadership styles to suit a range of organisational situations and contexts.	\$1,475*pp

The total cost to complete the Certificate IV in Responding to Organisational Complexity (all 4 units) is \$5,450*pp.

*** Corporate Partner and/or Individual Member discounts are available. [Contact us for more information and terms and conditions.](#)**

Respond to Complexity in Project Environments must be completed prior to attendance on any other unit. Course fees must be paid in full prior to workshop attendance via credit card or bank transfer. For more information, refer to the Student Information Handbook available on our website.

ASSESSMENTS

ICCPM has carefully structured its assessments to include a variety of styles to cater for the learner needs of a broad range of students. Each of the following assessments must be completed for each unit of the Certificate IV in Responding to Organisational Complexity:

1. **Observation report** – completed by facilitator
2. **Student Activities Workbook** – Completed by student for assessor to mark competent / not yet competent
3. **Student quiz** – Completed by Student for assessor to mark competent / Not yet competent
4. **Workplace Project** – Completed by student for assessor to mark competent / not yet competent

WHY STUDY WITH ICCPM?

ICCPM is the leading organisation specialising in helping project practitioners and organisations to develop the specialised skills, knowledge and ability needed to cope with the challenges of the modern world and provide optimum solutions to help meet your project needs to ensure success.

1

HIGH VALUE IMPACT TO YOUR ORGANISATION

Have the skills to optimise your projects ability to respond to change in our 21st century environment. According to research, 78% of projects are identified as having medium-high levels of complexity with failure rates ranging between 50-90%.

Of those major projects deemed successful, effectively managing complexity has saved organisations project costs and generated higher returns on invested capital.¹

2

STUDY WITH LIKE-MINDED PROJECT PROFESSIONALS

Studying with ICCPM gives you access to classrooms filled with like-minded project professionals across various industries. Develop your career while networking with others.

LEADERSHIP DEVELOPMENT

3

Designed to compliment existing management skills, develop new leadership techniques designed to deliver successful outcomes in challenging and ambiguous situations

LEARNING SUPPORT

4

Receive a complimentary 12 month ICCPM Individual Membership on enrolment into the Certificate IV, giving you access to member only tools and resources and discounted member rates for events to aid your learning.

LEARN FROM EXPERTS IN THE FIELD

5

All workshop facilitators are experienced complexity practitioners and academics from various industry backgrounds.

They all enjoy sharing knowledge and guidance to aspiring complexity leaders to ensure they have the underpinning knowledge and skills required to recognise and respond to complexity in organisations.

1. IBM Institute of Business Value, *Making Change Work Survey* & PMI Pulse of the Profession 2017.

TAKE THE NEXT STEP IN YOUR CAREER!

It's simple - speak to our training advisors today.

02 6120 5110 | www.iccpm.com | training@iccpm.com | Follow Us on [LinkedIn](#) and [Twitter](#)

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